

**MARYLAND PUBLIC SERVICE COMMISSION**  
**Transportation Division**  
**WILLIAM DONALD SCHAEFER TOWER**  
**6 ST. PAUL STREET, 18<sup>th</sup> Floor**  
**BALTIMORE, MD 21202-6806**  
**TELEPHONE: 410-767-8593 OR 1-800-492-0474**  
**FAX: 410-333-6088**  
**Website: [www.pscmaryland.com](http://www.pscmaryland.com)**

Dear Passenger Carrier / Taxicab Association:

Due to recent staffing changes, the Transportation Division is reassigning some functions and schedules within the office. Staff responsibilities are listed below. You are encouraged to email your representative, at the email address listed next to their name, with your questions or inquiries or to **schedule an appointment**. **Please note the current Office Hours for walk-in services in the Transportation Division are from 9:00 a.m. to 11:45 a.m. and 1:00 p.m. to 3:45 p.m. Monday through Thursday. The office will be closed from 12:00 p.m. (Noon) to 1:00 p.m. each day for the lunch period of the administrative staff. The office will continue to be closed on Fridays to the public and regulated entities.** Walk-in services schedules are listed on the next page; however, **appointments are strongly encouraged.**

General Information	410-767-8593	<a href="http://www.pscmaryland.com">www.pscmaryland.com</a>
Administrative Aide	Amira Mitchell	<a href="mailto:amira.mitchell@maryland.gov">amira.mitchell@maryland.gov</a>

Administrative Staffing Assignments:

New carrier applicants, A – J	Jessica Aldon-Jackson	<a href="mailto:jessica.aldon-jackson@maryland.gov">jessica.aldon-jackson@maryland.gov</a>
New carrier applicants, K – Z	Munzio Tazwell	<a href="mailto:munzio.tazwell@maryland.gov">munzio.tazwell@maryland.gov</a>
Taxicab permits, A – G	Tariq Nazir	<a href="mailto:tariq.nazir@maryland.gov">tariq.nazir@maryland.gov</a>
Taxicab permits, H – Z	Karen Stone	<a href="mailto:karen.stone@maryland.gov">karen.stone@maryland.gov</a>
Inspection Scheduling Administrative Officer	Marcia McCray	<a href="mailto:marcia.mccray@maryland.gov">marcia.mccray@maryland.gov</a>
For-Hire Driver Licensing Assistant Director	TaNeika Stencil	<a href="mailto:taneika.stencil@maryland.gov">taneika.stencil@maryland.gov</a>
New For-Hire Drivers, A – J	Albert Taliaferro	<a href="mailto:albert.taliaferro@maryland.gov">albert.taliaferro@maryland.gov</a>
New For-Hire Drivers, K – Z	Demetria Hall	<a href="mailto:demetria.hall@maryland.gov">demetria.hall@maryland.gov</a>
Renewal Drivers, CJIS, MVA CSEA & INS Monitoring	Airrion Scott	<a href="mailto:airrion.scott@maryland.gov">airrion.scott@maryland.gov</a>
TNO Driver Inquiries	Ashlee Bentley	<a href="mailto:tno.inquiry@maryland.gov">tno.inquiry@maryland.gov</a>

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**MEMORANDUM**

To: All Taxicab Associations and Passenger Carriers  
From: Mark C. Gorman, Director of Transportation  
Subject: Office Schedule and Hours for Transportation Division

The Transportation Division's **Office Hours** for walk-in services are 9:00 a.m. to 11:45 a.m. and 1:00 p.m. to 3:45 p.m. Monday through Thursday. **Appointments are strongly encouraged. The office will be closed from 12:00 p.m. (Noon) to 1:00 p.m. each day for the lunch period of the administrative staff.** The office will continue to be **closed on Fridays** to the public and regulated entities. Also, listed below is the schedule for walk-in submissions of passenger carrier vehicle additions and deletions. Please check the Commission's Website frequently for updates and changes to office schedules and forms.

**NO WALK-IN SERVICES AVAILABLE ON FRIDAYS – OFFICE CLOSED TO PUBLIC.**

**New passenger carrier applications:** To schedule an appointment or check status of an application, email the appropriate staff member. A reply will be sent by email.

**Vehicle additions or deletions:** Wednesdays and Thursdays between **9:00 AM and 11:30 AM** or by mail.

**Status of driver applications:** Carriers or Taxicab Associations should email requests to the appropriate staff member. A reply will be sent by email.

**Taxicab permit transfers:** Associations must contact the appropriate staff member by email for an appointment.

**Other business:** Please encourage permit holders and drivers to schedule an appointment with the appropriate representative or to contact them by email with their inquiries.